



AKHIL PAUL

DESIGN MANAGER

CORE SKILLS

Ideation & communication
Cross-team collaboration
Product requirement analysis
AI Prototyping

CONTACT

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Portfolio : akhilpaul.in

PROFILE

Design leader blending creative intuition with strategic clarity. I lead teams that build user-centered, business-aligned experiences across B2B and B2C domains. Always learning, always designing, driven by curiosity and love for art and storytelling.

EXPERIENCE

MANAGER, PRODUCT DESIGN

Birdeye | Aug 2023 - Present

- Led enterprise vertical for 4 modules - Platform, Integrations, Insights, Reporting.
- Led Aero design system with lean operations - collaborating across 10 designers.
- Awarded Bar Raiser '25 - Award for top 1% of employees

MANAGER, PRODUCT EXPERIENCE | CHATBOTS AND MORE

Phenom | Jun 2017 - Aug 2023

- Lead Chatbot, scheduling & CRM design team.
- Used by 100k users weekly.
- Led an India-centric gig solution for blue-collar space, with research & design - Swaasa
- Led strategy & innovation POV meetings with the CEO.

SR. UI/UX DESIGNER

Grabon | Sep 2016 - May 2017

- Spearheaded Redesign of HappySale, BestPriceOn, Sellers Commerce
- Implemented feedback mechanism thus increasing the feedback visibility by 20x

INTERNSHIP AND CONSULTANCY

- Adobe- Post Graduate Thesis Project - Photoshop elements for touch devices
- IIT-G PhD Scholars - Usability & Interface for Urban Planning
- Worked with multiple startups like Algo Engines, Nawab House, Bloomin Salons and other freelance projects

EDUCATION

Masters in industrial design - User Experience

MIT Institute of design, Pune | 2014-2016

Bachelors in engineering - EXTC

University of Mumbai | 2008-2013